



3 June 2008

Matthew Tyler
The Lido Group
128 Terry Street
ROZELLE NSW 2039

Dear Matthew

This letter is to thank you for Lido's efforts as the official Accommodation Provider for the 2008 Australian Toy Hobby and Nursery Fair.

As the organiser of a major national annual event I have to place my trust in my suppliers to ensure that all exhibitors and attendees requirements are appropriately catered for. Therefore, it is imperative to have suppliers that can skilfully deal with each query as they arise.

Lido contacted all exhibitors to ensure they were catered for. Lido managed each unique booking as efficiently as any regular booking. Lido was also able to identify appropriate accommodation at a time when Melbourne appeared to have little availability. Lido never seemed to call me with any issues. It seemed to me that they could independently deal with any hurdles without adding any stress to the ATA.

I was particularly impressed with Alex Gilbey's management of the account and in particular his support to me as the client. It was refreshing to work with him.

I look forward to working with the Lido Group again in 2009.

Yours faithfully

Gabby Anderson
Exhibition and PR Manager